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Dear partners, evaluators and customers who are testing VisualDot version 1.2 from VALLOY Inc, This report is prepared with gathering technical questions and requests from our evaluators, and this report for better understanding of our partners, evaluators and customers contains confidential information.

Question	Answer	Resolution
Start-up and program loading isn't fast and user cannot see the loading progress for Visual Dot.	The program starts within 10 seconds on CPU 2.8G RAM 512 machine. However, we'll improve the s/w with showing loading progress window.	Until 28 th Jan.
If monitor resolution is 1280×1024 or lower, Control Panel (with Tool Bar, Navigation Window and others) is not seen completely on the screen, so the user must scroll this panel down to see Information Display Window. This disadvantage can be removed by setting monitor resolution to 1600×1200 or higher.	We agree on the problem.	Until 28 th Jan.
Visual Dot hasn't possibilities for individual adjustment of the user interface. All changed settings are switch back to default after performing some action (for example, color saturation analysis) or after closing program.	We agree on the problem.	Until 28 th Jan.
Misspell: "Canel" instead of "Cancel", "Modefiy" instead of "Modify", "Nagative" instead of "Negative", "Heigh" instead of "Height", and "Tiff" instead of "TIFF"	We agree on the problem.	Done
Maximum number of Spot Colors is only 2. Isn't it better not to limit the numbers of spot colors?	We're under investigation.	Pending
There is no option for automatic recognition of Spot Colors by using sample of naming rules.	We're under investigation.	Pending
Spot Colors can be defined in RGB color system only. It is more useful to create samples of Spot Colors using, for example, Pantone library and/or define designer inks catalogue.	We're under investigation.	Pending
There is no possibility for automation the process: for example, automatic loading just ripped files from hot folder, processing files with pre-defined parameters and sending to the proofer.	We've been developing 'automatic' module already. It is completed and under testing now. We'll provide this option for free.	Until 28 th Jan.

Question	Answer	Resolution
The look and feel should be more like the Windows One	We're under investigation.	Pending
The tool tips (balloon text box) should not flicker - especially if you move the mouse slowly from one icon to another.	We agree on the problem.	Until 28 th Jan.
The scroll bars don't work correct - you can move the image only with the move tool and not by clicking onto the scroll bar.	We agree on the problem.	Until 28 th Jan.
The control tool is switched on but not notified in the menu correctly	We agree on the problem.	Until 28 th Jan.
The icons should be in the right size so they don't Overlap	We agree on the problem.	Until 28 th Jan.
When opening of huge TIFF file (CMTK total 2.6GB TIFFs), it took too much time in opening and converting into preview files and dot-proof files.	Generally, A4X8 size of image is about 200MB. 4 CMYK will up to 800 MB. When loading these TIFFs, it takes 2~3 minutes. For generating preview file, it'll take 1minutes and for Dot-proof file creation, it'll take 3~4 minutes. (environment: CPU 2.8G, RAM 512) The speed will be improved a lot when using our new Automatic processing module (VisualDot Batch™) coming soon.	See comments
I could not open the generated Dot-proof TIFF file with my BestColor (EFI) Rip s/w.	It's the problem of BestColor Rip. Many Rip softwares cannot open very large TIFF files. In this case, you need to create Dot-proof file as PS or PDF format.	See comments
In preview generation, there're a lot of strange lines and some movement of each plate.	We agree on the problem and we've been working on it.	Done
If I use HQ-RIP, I can downsample the screened TIFF files and I can compose them. What's the difference and why should I use VisualDot?	HQ-Rip cannot produce the 'press-printing size' screen dots for inkjet proofing environment. This is main feature of Dot-proofing softwares including VisualDot.	See comments
Program Icon is not very good. How do you think?	We're working on new design of program Icon.	Until 28 th Jan.



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